FORCETEN

p r o d u c t   b r i e f

Eedo Knowledgeware Corporation
76 North Eastern Blvd. Suite 29A
Nashua NH 03062
T 603 889 3784 F 603 595 7932
www.eedo.com

Eedo ForceTen™, our award-winning, highly scalable Learning Content Management System, enables organizations to effectively drive productivity through learning content management, knowledge sharing, assessment, rapid authoring, and performance support. Entirely browser-based, Eedo ForceTen makes it simple to capture information, develop learning materials, improve the way you manage and share information across your organization and provide a consistent platform with which you can manage learning programs for both online and instructor-led formats. Flexible delivery options make education and review incredibly convenient, giving users rapid access to important learning and knowledge resources, anytime and anywhere.

Standards Involvement

▶ ForceTen is SCORM 1.2 and SCORM 2004 CERTIFIED, AICC, PENS and Section 508 compliant and supports QTI 1.2 and QTI 2.0

Rapid Content Authoring with Intuitive, Programming-Free Tools

An intuitive interface, drag-and-drop functions and fewer time-stealing pop-ups makes it easier for you to create learning materials and ensure a more efficient content creation process

▶ An easy-to-use wizard allows users to export SCORM 1.2 or SCORM 2004 compliant content for use in a Learning Management System (LMS)

▶ Thanks to automated metadata, users are able to create objects without having to manually fill-in detailed metadata screens

▶ The powerful taxonomy tool allows users to instantly load taxonomies of any size and efficiently categorize content for better search and retrieval

▶ The user-friendly page builder allows you to design and layout pages with ease

Create Engaging, Interactive Content Including Simulation

Project managers have the ability to create task-oriented, blended content using the project management interface, can initiate and manage tasks, group related content together and distribute content to selected users. The full set of question types include:

▶ Hotspot interactions, drag-and-drop and matching exercises, animations, remediation, review, branching, scenarios and simulation

Build Custom Assessments and Surveys

ForceTen provides a variety of highly configurable assessment objects, allowing developers to customize the look and feel of assessments by utilizing:

▶ Prescriptive Learning: This unique forum allows learners to review specific subject areas in which they tested poorly

▶ ForceTen's Survey Facility: This allows developers to collect user feedback on the structure and content of a course, ensuring the most effective testing methods

▶ QTI Import Feature: This facilitates the transfer of QTI question types from other systems into ForceTen and allows users to rapidly build assessments by assembling questions into easy-to-navigate templates

ForceTen also allows users to create custom pools for use in an assessment template, including creating assessment pools according to taxonomy subjects that can contain any question pages present in the ForceTen environment.

Customizable User Portal

Organizations can easily customize their unique user portal to reflect your company's individual look and feel:

▶ Tailor various elements to meet your organization's specific needs

▶ ForceTen also detects a user's language preference as set in their web browser, allowing users to log-on in any available language without having to change their settings.

Streamlined Content Development and Web-Based Collaboration

Personalize the look and feel of your portal with the creation of custom templates for content structure, pages and navigation.

▶ Storyboard Facility integrates design and development into a seamless process, reducing time-to-market and content development costs

▶ The core authoring environment is fully accessible via a Web-browser, with no need for plug-ins

▶ Accelerate the development process using built-in workflow tools that allow you to manage activities and tasks and also to attach notes and instructions

Effectively Manage Content and Reduce Development and Maintenance Costs

Save time and money with:

▶ Common content shared by different learning materials need only exist in one instance thanks to the object-based model that separates content from structure, storing it in a single repository

▶ Customized content that is dynamically delivered across multiple organizations

▶ Enhanced searching capabilities that return search results in a matter of seconds. Users can navigate large search results quickly and easily.

Ensure Security with Policy-driven Access

▶ Administrators may define granular security access from groups down to users and grant a variety of access options to User, Developer, Storyboard, Administrator, and Import/Export

▶ Use the Password Policy tab on the System Configuration page to force a password change upon first logging in to ForceTen, set an expiry on passwords, set a limit to password login and password change attempts, expire all users' passwords in the system and enable a password complication algorithm

▶ Set runtime authentication questions at intervals throughout the course to provide increased security by verifying a learner's identity

Access, Ingest and Manage Documents

▶ Import metatag and reuse legacy learning content developed in various formats including PowerPoint, Dreamweaver and Toolbook

▶ ForceTen dynamically modifies content and layout for better presentation on a PDA, and end-users can log into a PDA portal to view existing content

Create Custom Reports

▶ ForceTen's versatile Report Tool allows administrators to generate reports on data collected from assessments, surveys and developer activity

▶ Export a variety of customizable report types to Microsoft Excel for further customization.

Access Knowledge Anytime, Anywhere with Flexible Delivery Options

▶ Easily distribute content to a portal, web site or LMS

▶ ForceTen's Knowledge Sync allows learners to take courses offline, and results are automatically synchronized once you reconnect to the network

Effectively Manage and Transfer Knowledge

▶ Knowledge Portal's unique search tools that help you quickly navigate a knowledge base of learning objects, FAQ's, documents and best practices

▶ The Knowledge Sharing Facility: Enables employees to collaborate with one another by submitting personal experiences, issues, best practices, lessons learned, and sharing high-grade information sources for approval and distribution. Users can also assign a custom workflow to a knowledge sharing community.

▶ Easy distribution of user-specific content to close performance gaps

▶ A custom list of knowledge sharing objects which will allow for a more effective transfer of relevant information throughout an organization